

# National Judicial Academy

P 956: National Conference of Functions of Registrar Inspection

23<sup>rd</sup> -25<sup>th</sup> November, 2015

<b>Prog Coordinator</b>	Ms. Jyoti Kumari, Research Fellow
<b>No.of Participants</b>	19
<b>No. of forms received</b>	19

## General Suggestion

5	<p><b>Give your views on the structure of the programme and sessions included:</b></p>	<ol style="list-style-type: none"> <li>1. Structure of the programme is very good.</li> <li>2. While structuring and discussing a programme existing materials from different High Courts relating to the focus groups should be connected well ahead and should be integrated in the reading materials and in discussion.</li> <li>3. It is nicely arranged and well organized.</li> <li>4. Well organized and interactive in nature.</li> <li>5. Could be a little bit more pragmatic with the inclusion of some more practical problems garnered from responsive registrars prior hand. A major part of the time could not be properly utilized.</li> <li>6. More informative. Sharing of all the information and various functions of various Registrar's Inspection and had a good platform to know how to put the system in better task. Over all good; the other time management it should be practical approach with Registrar office.</li> <li>7. The programme was balanced and covered almost all the aspects relevant for Registrar (Inspection).</li> <li>8. Well charted out, stimulating and educative.</li> <li>9. Programme was good. It not only provided information of working in different high courts but also gave innovative, ideal to be applicable in related subject.</li> <li>10. Structure of the programme was good and sessions were cordial and interactive.</li> <li>11. Many of the lectures were based on corporate culture without effective connection to the role (functions) of Registrar Inspection. By and large good effort though.</li> <li>12. Programme is more helpful in our regular work of won High Court. Hon'ble judges, Director NJA and all speakers are thoroughly communicate all things those are relevant for us.</li> <li>13. Good. Educative. Some more current and burning issues need attention.</li> <li>14. The sessions were very lively and added to our experience since we were able to exchange our ideas. The session regarding time management and organizational behavior was very useful and should have been little more elaborate.</li> <li>15. The programme was structured well and all the sessions were good and are very guiding for us.</li> </ol>
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6	<p><b>What are your gains/learning from this programme?</b></p>	<p>1. Day to day method of work while working in the office.</p> <p>2. During discussion I could learn some of the best practices of different high Courts which is immensely beneficial.</p> <p>3. New insights and vision about courts. Enlightened and impressed on about our responsibilities.</p> <p>4. Fresh ideas gained in the programme. Nature of to be performed.</p> <p>5. I could hone my abilities. I really gained a lot to what my working style. This will go a long way for betterment of the holistic performance in future.</p> <p>6. Yes. It is good, had more sharing of functions of various High courts registrars and informative.</p> <p>7. The methodology of inspection and new dimensions for verbal and nonverbal communication of outcome of inspection exercise.</p> <p>8. Wiser.</p> <p>9. Learned different ideals/ ideals, experiences of others and how applicable.</p> <p>10. Could help me in inspection work.</p> <p>11. Focused thinking / Streamlining of thoughts/clarity.</p> <p>12. It is pertinent to mention even though our High Court has not separate post for Registrar Inspection but all knowledge and material are given in programme is helpful in routine work. In our High Court Inspecting judges and District Judges are Inspecting District and Subordinate Courts. Booklet given by Jyoti Kimari is complete information is helpful for inspecting team.</p> <p>13. This programme made me to learn more and helps me to solve the pending and future problems.</p> <p>14. The topic organizational behavior has helped to have a new perspective regarding the whole issue.</p> <p>15. Learnt a lot from the programme. It will definitely helpful for me to increase my effectiveness at my work place.</p> <p>16. Our high court has no Registrar inspection post. But after coming here I come to know that this post is to be added in our High court for effective monitoring.</p> <p>17. How to perceive some issues are of concern and how to focus and influence to address the issues.</p> <p>18. Methodology of Inspection.</p> <p>19. Learnt about the system of inspection going on in other states.</p>
7	<p><b>Kindly make any Suggestion you may have on how NJA may Serve You</b></p>	<p>1. NJA may serve us better by giving training in new system, if any, for effective success of its programmes.</p> <p>2. As suggested in Serial No 5.</p> <p>3. Instead of lectures of general nature like skill building, philosophy more experienced</p>

**better and make  
the Programme  
more effective**

- persons like retire Hon HC judges and retire and experienced Registrars can be called.
4. Respondent did not comment.
  5. The changed joining instructions like non permissibility of spouses to accompany to participants judges should have been communicated instead of asking the participants to see the website, as paucity of time did not allow most of us to tune to website and last minute cancellation of flight tickets resulted in incurring many financial losses.
  6. It is better have a class with Registrar Inspections (Retired), and besides that there shall be session on practical problems as to the function of Inspecting Officer.
  7. Nothing in particular
  8. Officers coming from different states may be advised in advance to bring in details of 'good practices being followed by them for the benefit of others.
  9. NJA may serve better by co-relating the rules and regulations applicable in different high courts for the subject taken into consideration.
  10. NJA should also organize cultural and educational historical visits and sightseeing to understand the cultural diversity.
  11. Applicability of the subject matter and topics on core working areas of Registrar (Inspection).
  12. More group discussion required.
  13. Respondent did not comment.
  14. The programme was very well covered and executed. Hope to attend such programmes in future.
  15. There must be an interactive session between the officers of different High Courts, to discuss the best practices being adopted in other courts.
  16. Respondent did not comment.
  17. If possible such programme may be conducted at different locations like regional conferences.
  18. Respondent did not comment.
  19. Promote retired judges having experience of Registrar inspection in the High Court be invited to deliver lectures and guidance.

8	<b>Any other Suggestion / Remarks</b>	<ol style="list-style-type: none"> <li>1. Respondent did not comment.</li> <li>2. Respondent did not comment.</li> <li>3. Overall training is purposeful, beneficial and thoroughly enlightening.</li> <li>4. Respondent did not comment.</li> <li>5. Non-vegetarian menu can be revived. Arranging film show is good. Likewise some recreation tours can also be arranged for a change.</li> <li>6. Over all the programme is good.</li> <li>7. Compilation of Inspection Rolls of all the high courts may be considered to be incorporated in study; also the duties and functions Registrar Inspection allocated at different high courts. May be considered for incorporating in study material.</li> <li>8. Thanks.</li> <li>9. In changing circumstance NJA may co-relate with other national academies so that judiciary could also understand the problems of society with their perspective t deal in legal frame work.</li> <li>10. The venue of programme should not only be Bhopal based. But as a matter of fact, it should be held in different regions of the country.</li> <li>11. Respondent did not coment.</li> <li>12. Excellent. Thank you</li> <li>13. Respondent did not comment.</li> <li>14. A very fruitful experience. 15. Respondent did not comment. 16. Respondent did not comment.17. Respondent did not comment.</li> <li>18. Respondent did not comment.</li> <li>19. Repeated programme on the function of Registrar inspection be conducted.</li> </ol>
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SNo	Particulars	Respon- dent	Marks out of 5	Remarks
1	Reading Material	9	4/5	Reading material must comparative chart of Rules and Regulations of different high courts related to subject/programme/courses.
		13	2/5	We need reading material of India not USA and other countries.
2	Travel	11.	NA	Drove in my own car hence NA.
4	Protocol	-	-	-
5	Reception	13	4/5	Need of 3-4 types of English news papers.
6	Cleanliness	13.	3/5	They are supposed to clean in our presence. Cleaning would be reorganized for some time.
7	Food	13	5/5	Too many items which tempt us.
		15	4/5	All the food are veg. At least one non-veg item should be served in dinner.
		16	2/5	Though food is basically good, while comparing with my previous visit about two months back, this time it is not good.
8	Hygiene	13	4/5	Some more attention is required.
9	Staff Behaviour	-	-	-
10	Hospitality	-	-	-
11	Others	-	-	-

P-956 Programme & Hospitality Feedback Mark Your Satisfaction, Ranging from 1(Very Poor), 2 (Poor), 3 (Fair enough),4 (good), 5 (Excellent),for the following: (0 Indicates no response)																					
2	No.of Participant	19																			
3	No. of forms received	19																			
	Respondent No.	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	Total mark. out of 95
No.	Subject										Marks										
1	Reading Material	5	4	4	5	4	4	4	4	4	5	5	4	2	4	5	3	5	5	4	80/95
2	Travel	5	4	5	5	4	5	5	4	4	4	0	4	4	4	4	4	4	4	5	78/95
3	Protocol	5	4	5	5	4	5	5	4	4	4	5	4	5	4	4	4	4	4	4	83/95
4	Reception	5	4	5	5	4	5	5	4	5	5	5	4	4	4	5	4	4	3	4	84/95
5	Cleanliness	5	4	4	4	5	5	5	5	4	5	3	5	3	4	4	4	4	4	4	81/95
6	Food	5	4	4	4	4	4	5	4	4	5	4	4	5	4	4	2	4	4	4	78/95
7	Hygiene	5	4	4	4	4	5	5	5	5	5	3	5	4	4	5	5	4	3	4	83/95
8	Staff Behavior	5	4	5	5	4	5	5	5	4	4	5	5	4	4	4	4	4	4	5	85/95
9	Hospitality	5	4	5	5	4	5	5	5	4	5	5	5	5	4	5	4	5	4	5	89/95

Prepared by the Documentation/Communication &PR Unit of the National Judicial Academy